

# Providing Leadership Through Change & Uncertainty

- Online Panel Discussion
- Wednesday 13th May 2020
- 10:30 - 11:30



## Gain Strategies for Change

In the wake of the Coronavirus impacting businesses across the globe, organisations are facing new ways of working in order to survive.

How will companies survive and importantly, what effect does it have on the army of employees who are now working from home or in new alternative ways of working in the workplace?

Keeping team spirits up, managing mental health and building resilience for your workforce are all part of the current management priorities for leaders across the UK.

Building resilience for yourself and your team is now, more than ever, a crucial part of good leadership. In this online discussion, we ask our three guest industry leaders how they are managing their own resilience and supporting the development of resilience in their teams to help them cope both in the current situation and beyond.



## Panel Discussion



**ANDREA TAYLOR**  
Head of People & Experience,  
Fentimans



**LAURA JORDAN**  
Chief Operating Officer,  
Insurance Pricing - AXA XL



**CALUM BYERS**  
Executive Coach & Senior Associate,  
Customer Attuned

Q&amp;A

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## Presented by Customer Attuned

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### Praise for Customer Attuned

"I thoroughly enjoyed your event on leadership & resilience! For too long success as a leader was about wielding power, but the balance has shifted for the better and your session brings the modern enlightened view – that it's all about our people – to life, by prompting us to focus on how we carry ourselves as leaders in order to get the best out of our people. Brilliant, thank you!"

David Brown, Distribution Proposition & Agency Leader at Covea Insurance