

DEVELOPING PEOPLE IN A DIGITAL WORLD

➤ Thursday 11 February 2021

➤ 09:30 - 10:30 GMT on ZOOM

GUEST SPEAKERS**KATRINA O'MALLEY**

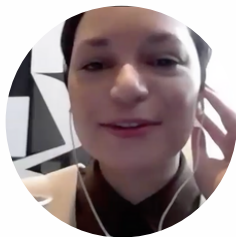
Global Head of Sales Enablement –
Capability & Culture
QBE Insurance, Melbourne

Katrina is responsible for the consistent development of sales enablement solutions across QBEs four operating divisions, including their Global Sales Enablement Platform with world leading best practice. Since 2015, Katrina has worked across the areas of Leadership and Underwriting development including the evolution of the Underwriting Academy.

**MARGARET McCAIG**

Global Head of Professional
Practices, Compliance Assurance
HSBC, Edinburgh

A Chartered Internal Auditor with 20 years' experience, Margaret is responsible for leading teams to establish strategies and methodologies that deliver operational efficiency, commercial risk management and regulatory compliance at HSBC. She has previously held leadership roles across the first, second and third lines of defence at Lloyds Banking Group and Barclays.

**TESSA BOSHOFF**

VP Human Resources,
Wall Street English, Barcelona

Tessa is responsible for defining and implementing HR strategies across Wall Street English's global network of businesses. Her extensive HR background includes The Body Shop, Karen Millen Fashions Ltd, Gap Inc and Starbucks, where she developed and delivered business strategies regionally and across countries, focused on staff development, recruitment, retention, optimized productivity and organisational culture.

**ALAN THOMPSON**

Head of People Capability,
Customer Attuned

Alan has an in-depth knowledge of capability development including the design and delivery of interactive and engaging training solutions, making use of online, virtual and traditional classroom training methods. He has worked with several clients over the past few years to shape training solutions in areas such as sales and account management, developing customer centric strategies, and proposition development.

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